













# London Borough of Harrow

## Comparative Performance Analysis in 2007-08

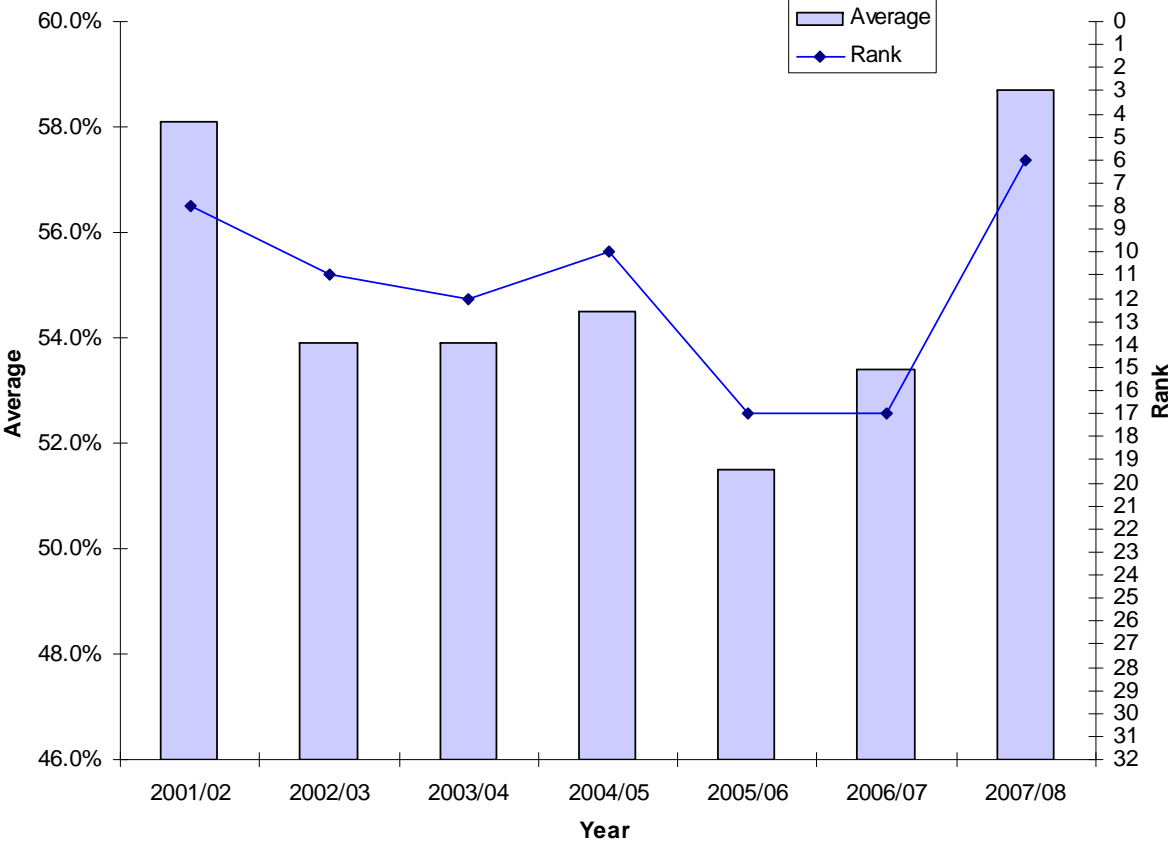
December 2008



## Harrow's overall profile Comparative ranking

		Rank	
		2006/07	2007/08
Overall		17 (53.4)	6 (58.7%)
Corporate		31 (38.7%)	14 (49.6%)
Children's		11 (59.4%)	11 (58.7%)
Social Care		28 (37.1%)	22 (43.5%)
Environment		22 (52.7%)	17 (57.7%)
Transport		2 (70.7%)	6 (64.1%)
Community Safety		11 (66.9%)	5 (83.9%)
Planning		29 (32.3%)	4 (80.6%)
Culture		21 (43.0%)	23 (35.1%)
Housing – Landlord		18 (45.6%)	15 (51.0%)
Housing – M'ment		11 (61.7%)	11 (74.2%)
Benefits		4 (75.6%)	1 (79.4%)

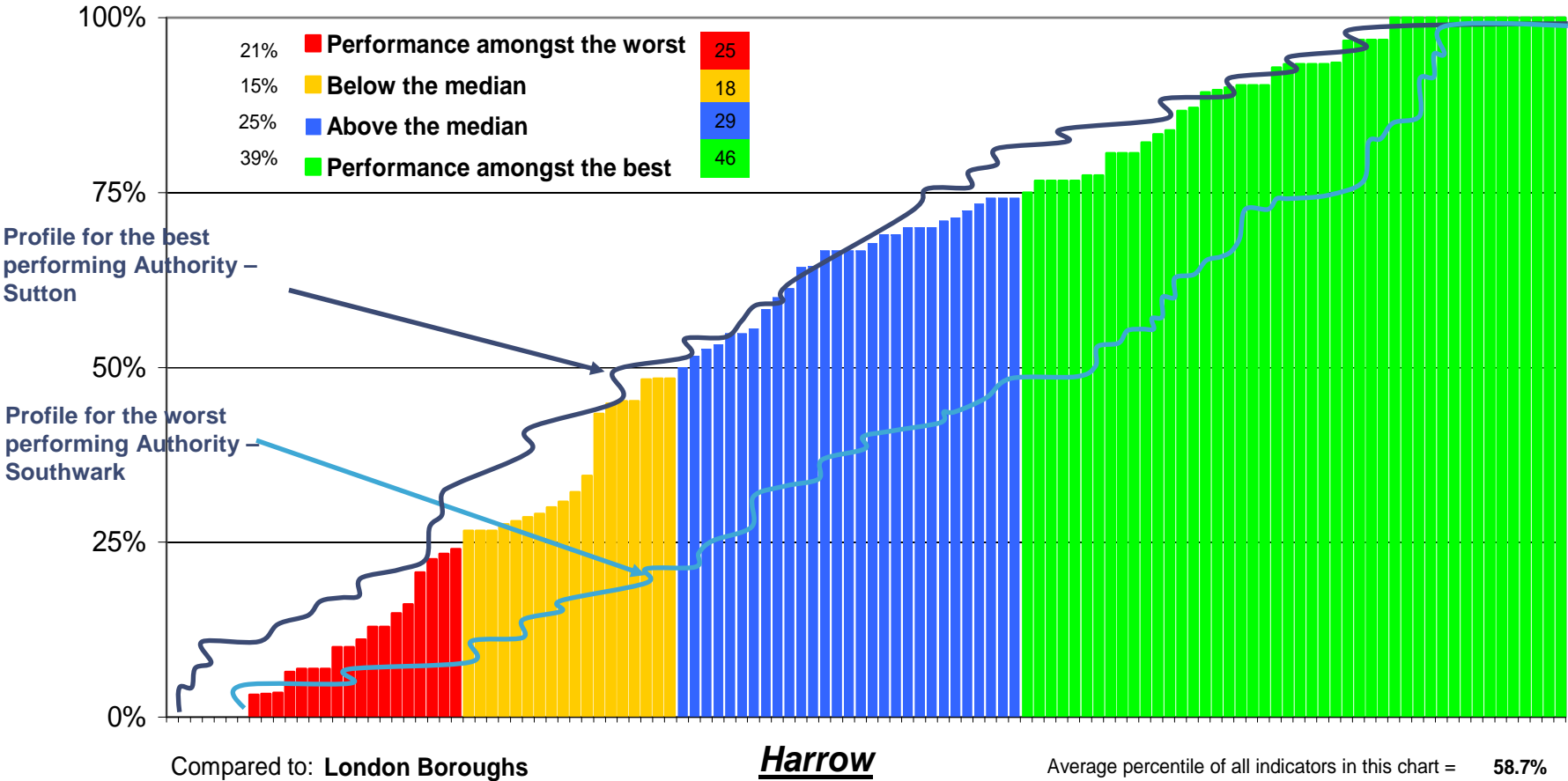
# Long Term Performance Trend



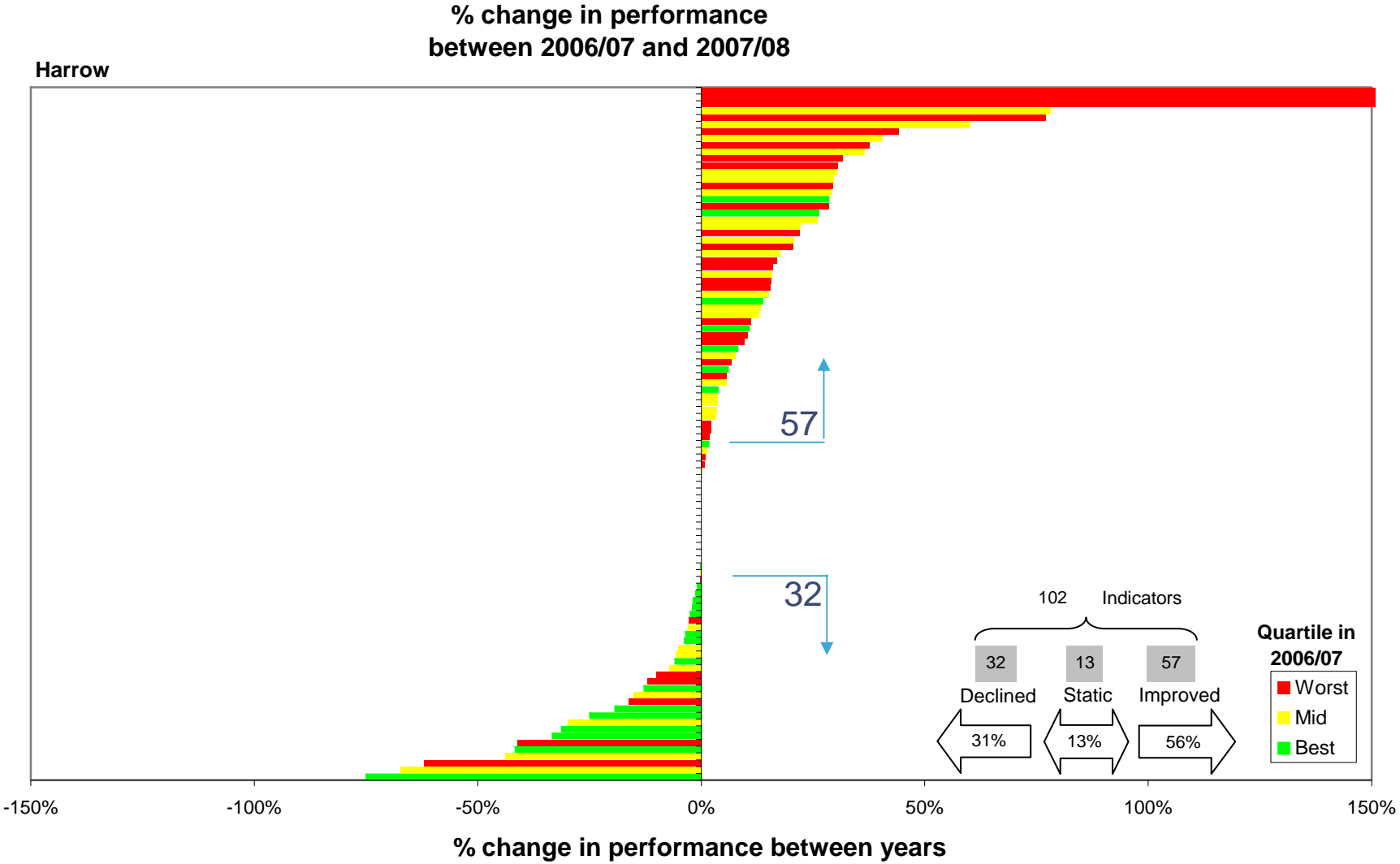
# Harrow's Overall Performance Profile

## 6<sup>th</sup> Best Performing Council

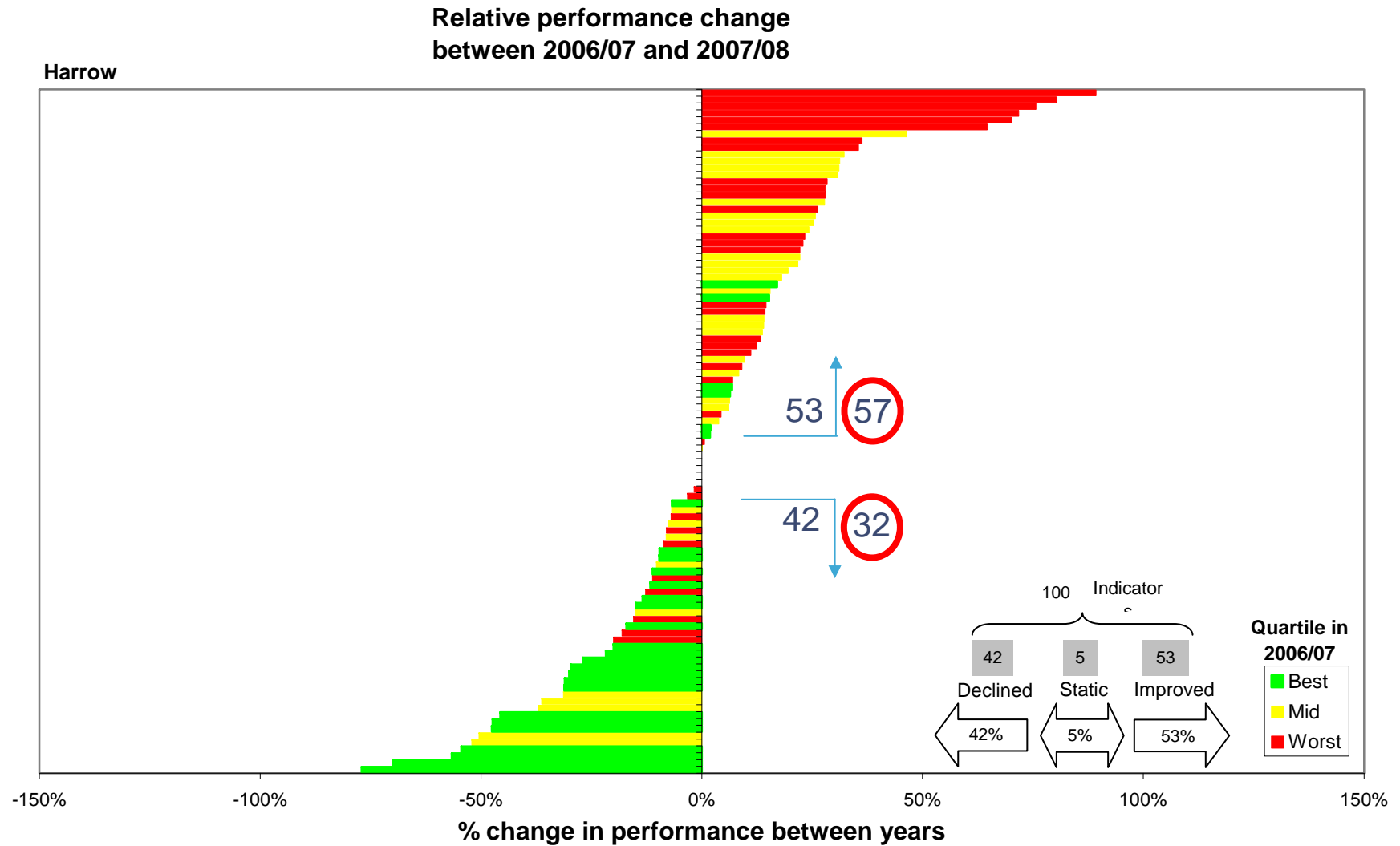
Quartile comparisons to other Councils  
2007/08 Final Data



# Actual Performance between 2006/07 and 2007/08



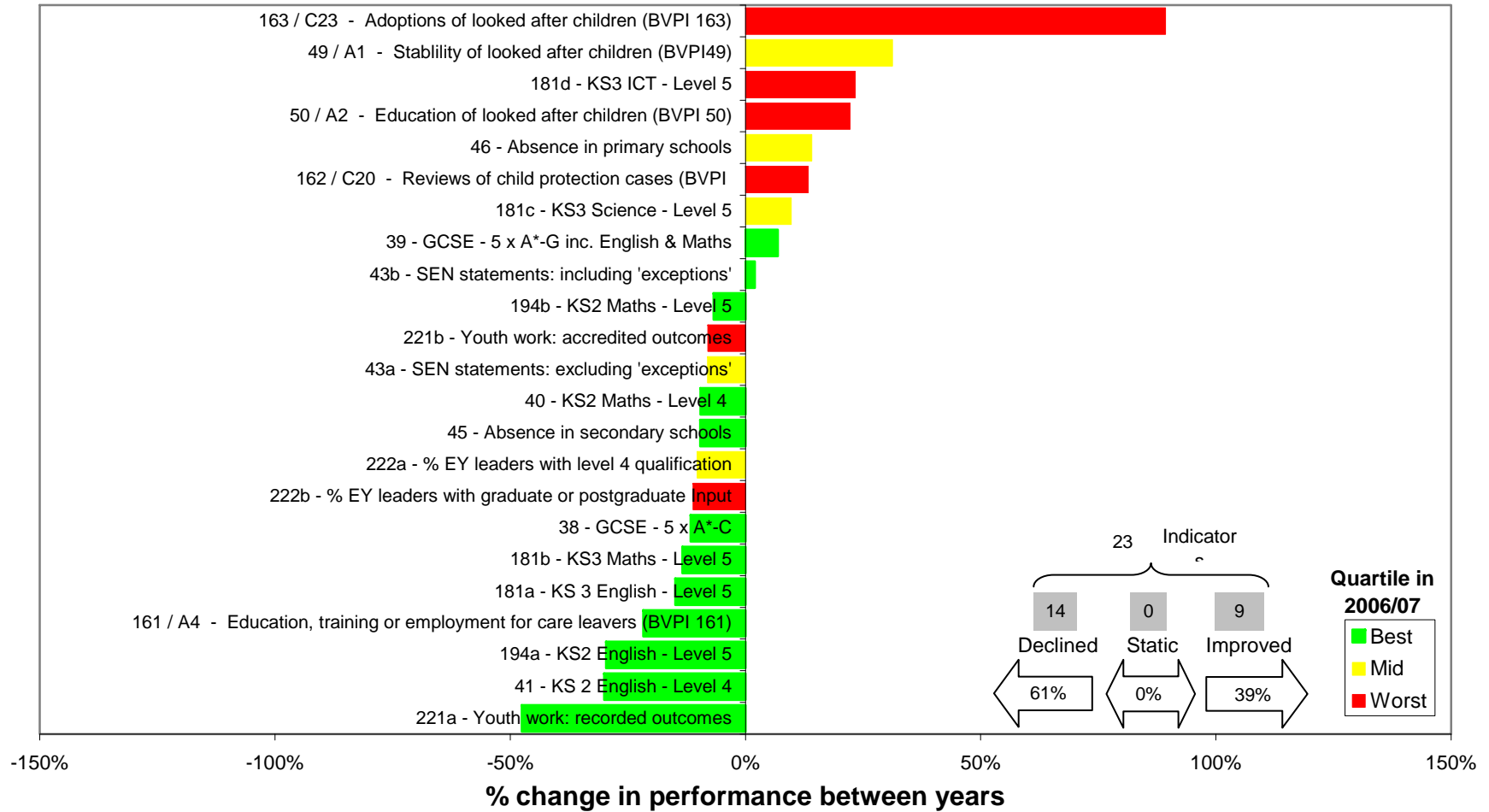
# Relative Performance between 2006/07 and 2007/08



# Children's Services Relative Performance

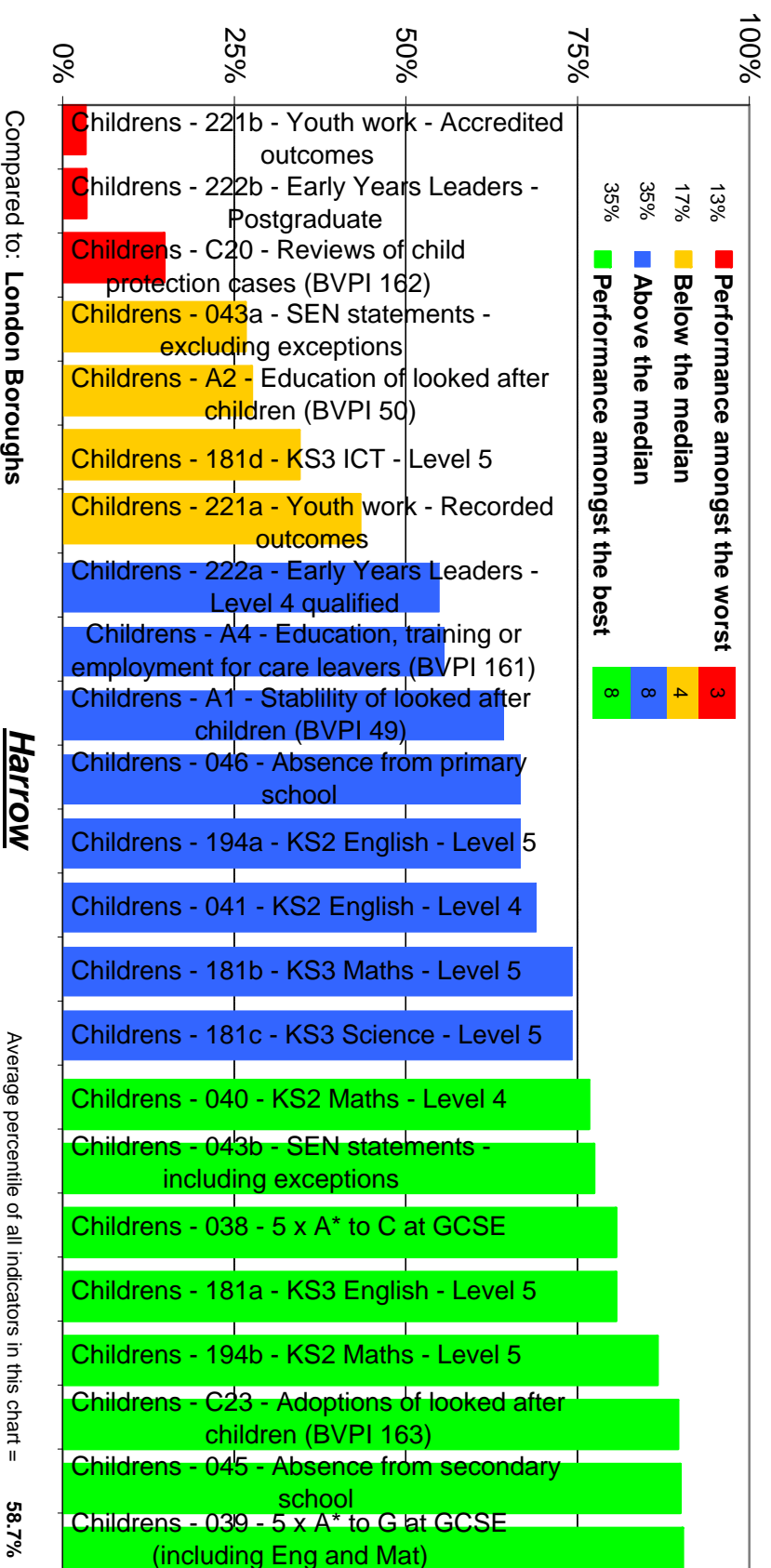
## Relative performance change between 2006/07 and 2007/08

Harrow



# Children's Services Performance 2007/08

## Quartile comparisons to other Councils 2007/08 Final Data

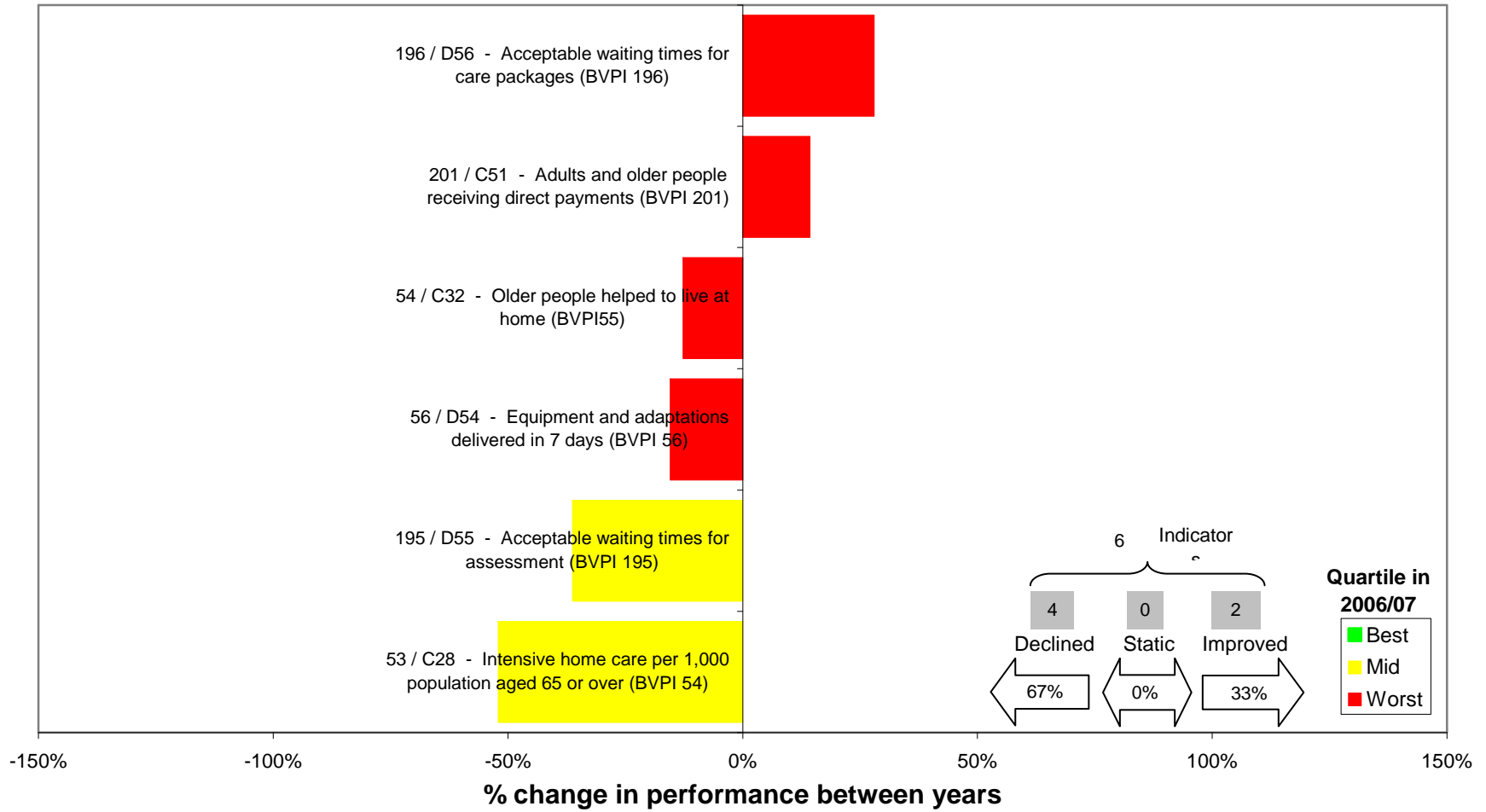




# Social Care Relative Performance

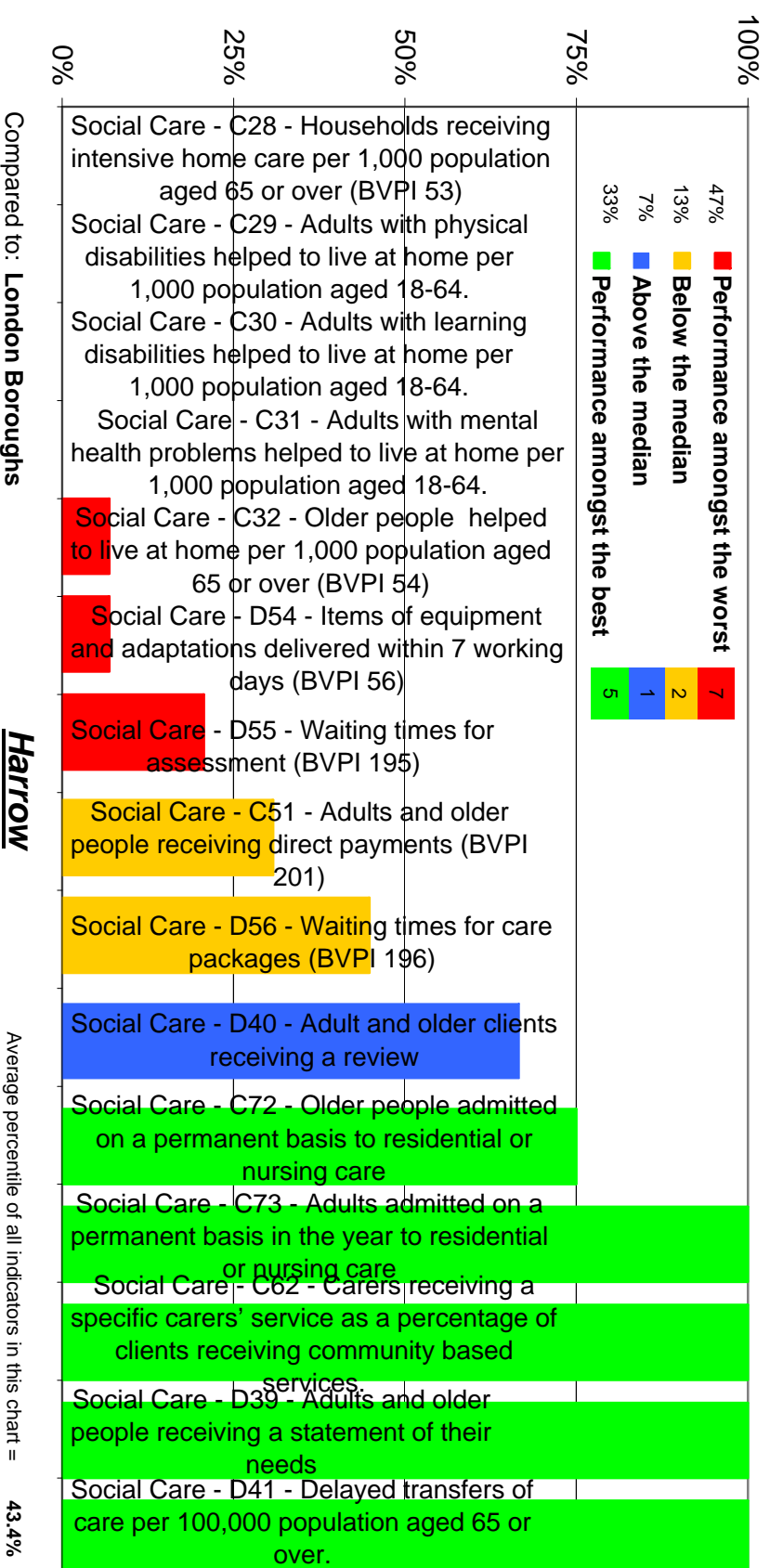
## Relative performance change between 2006/07 and 2007/08

Harrow



# Social Care Performance 2007/08

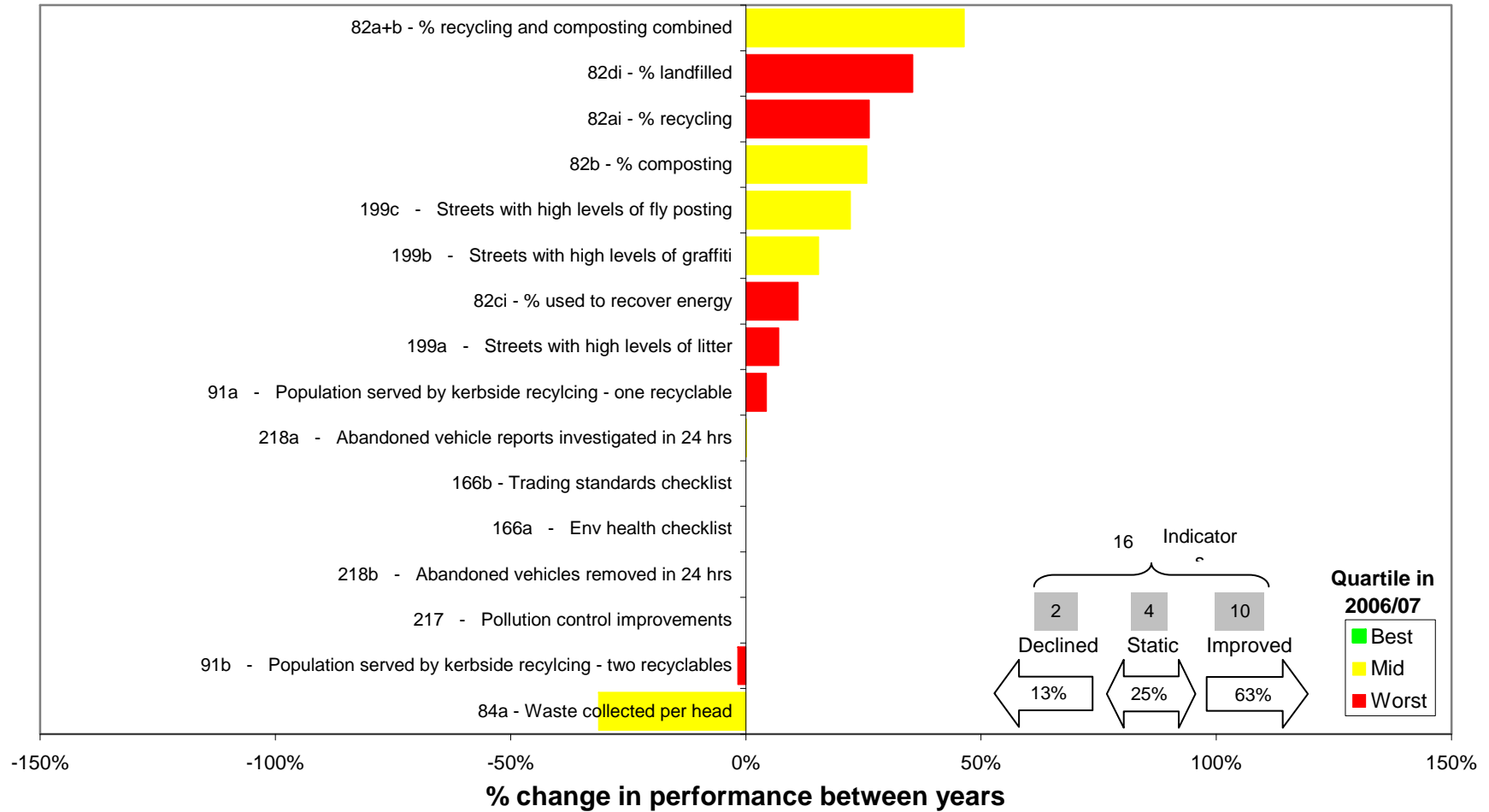
## Quartile comparisons to other Councils 2007/08 Final Data



# Environment Relative Performance

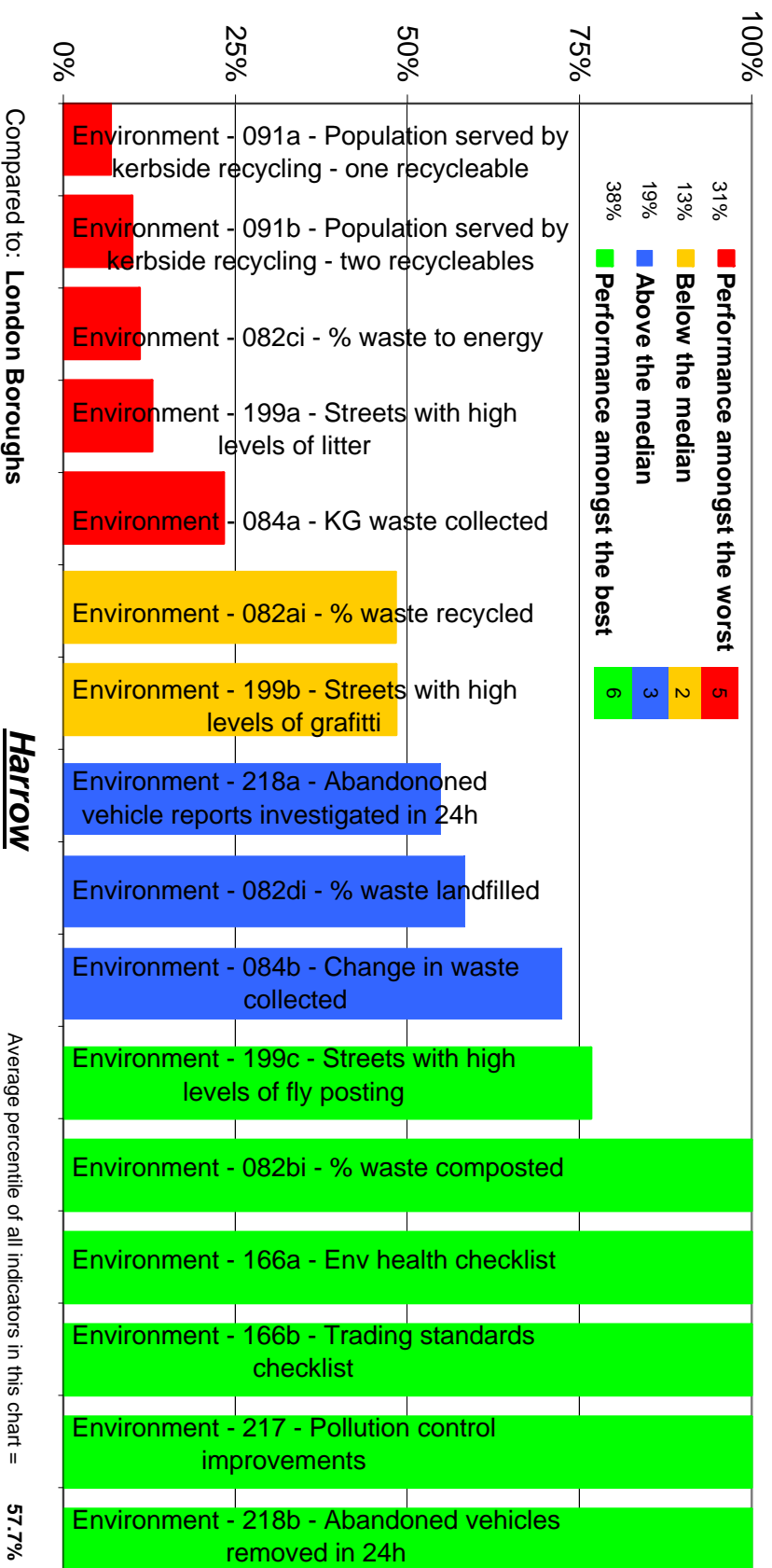
## Relative performance change between 2006/07 and 2007/08

Harrow

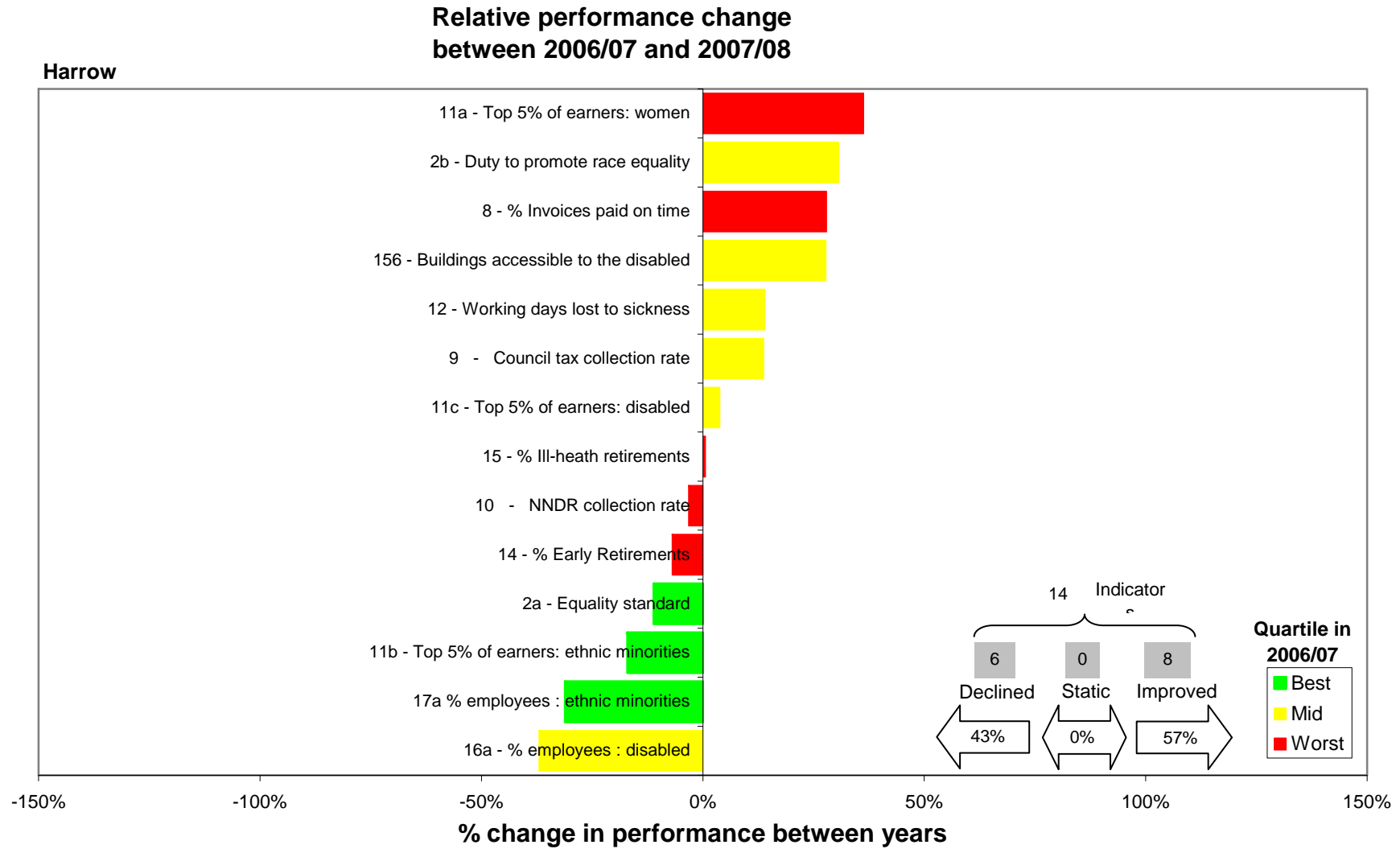


# Environment Performance 2007/08

## Quartile comparisons to other Councils 2007/08 Final Data

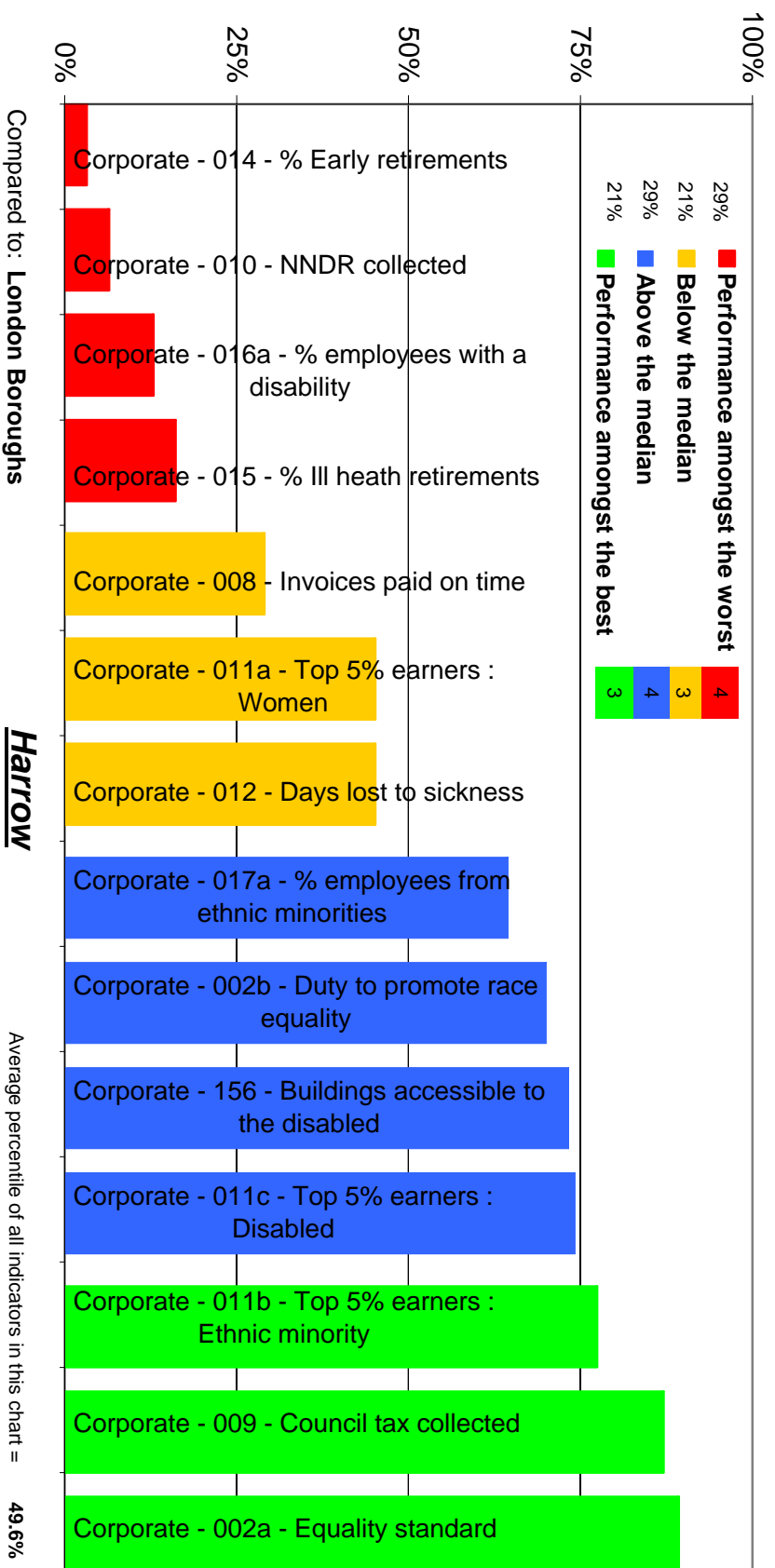


# Corporate Health Relative Performance



# Corporate Health Performance 2007/08

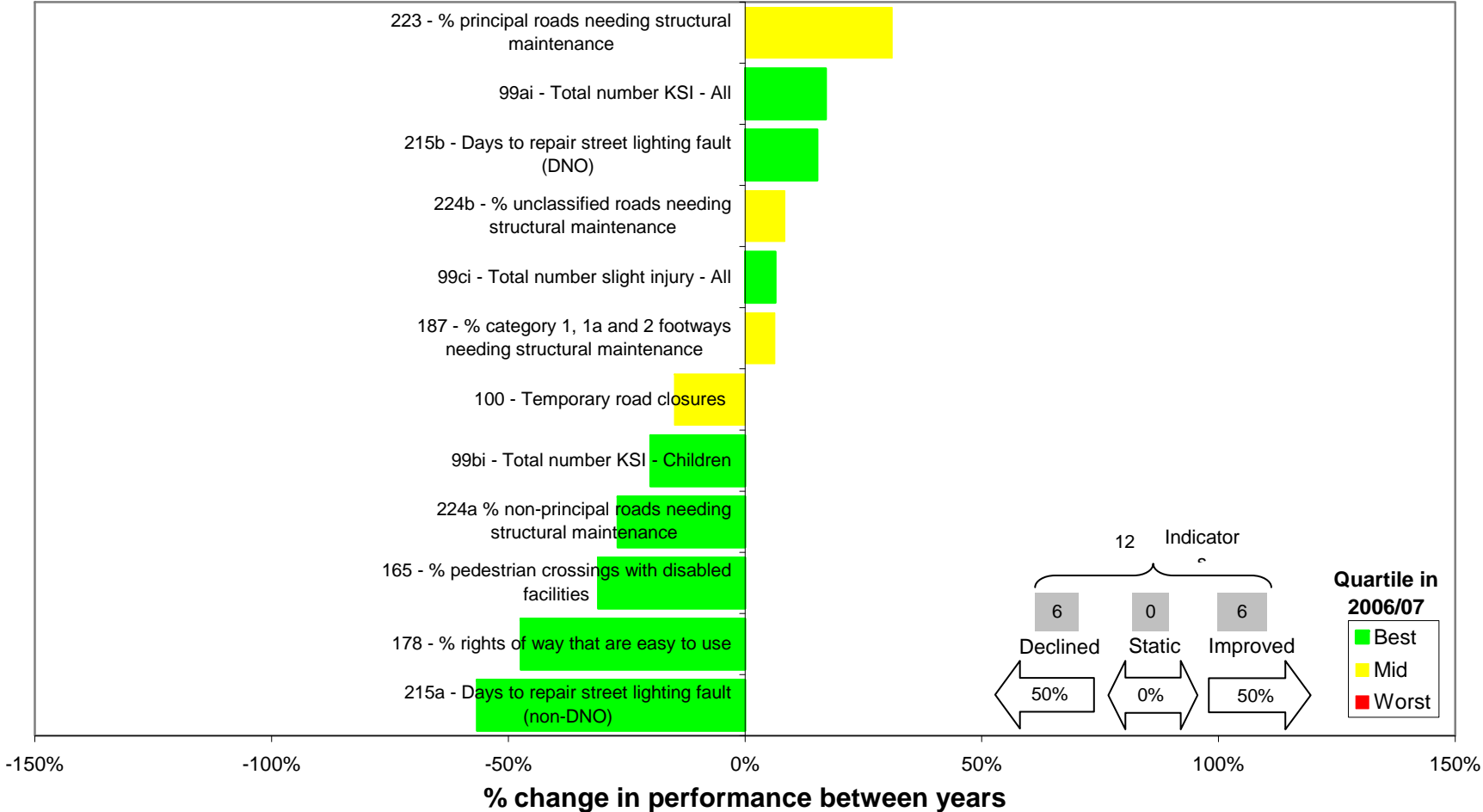
## Quartile comparisons to other Councils 2007/08 Final Data



# Transport Relative Performance

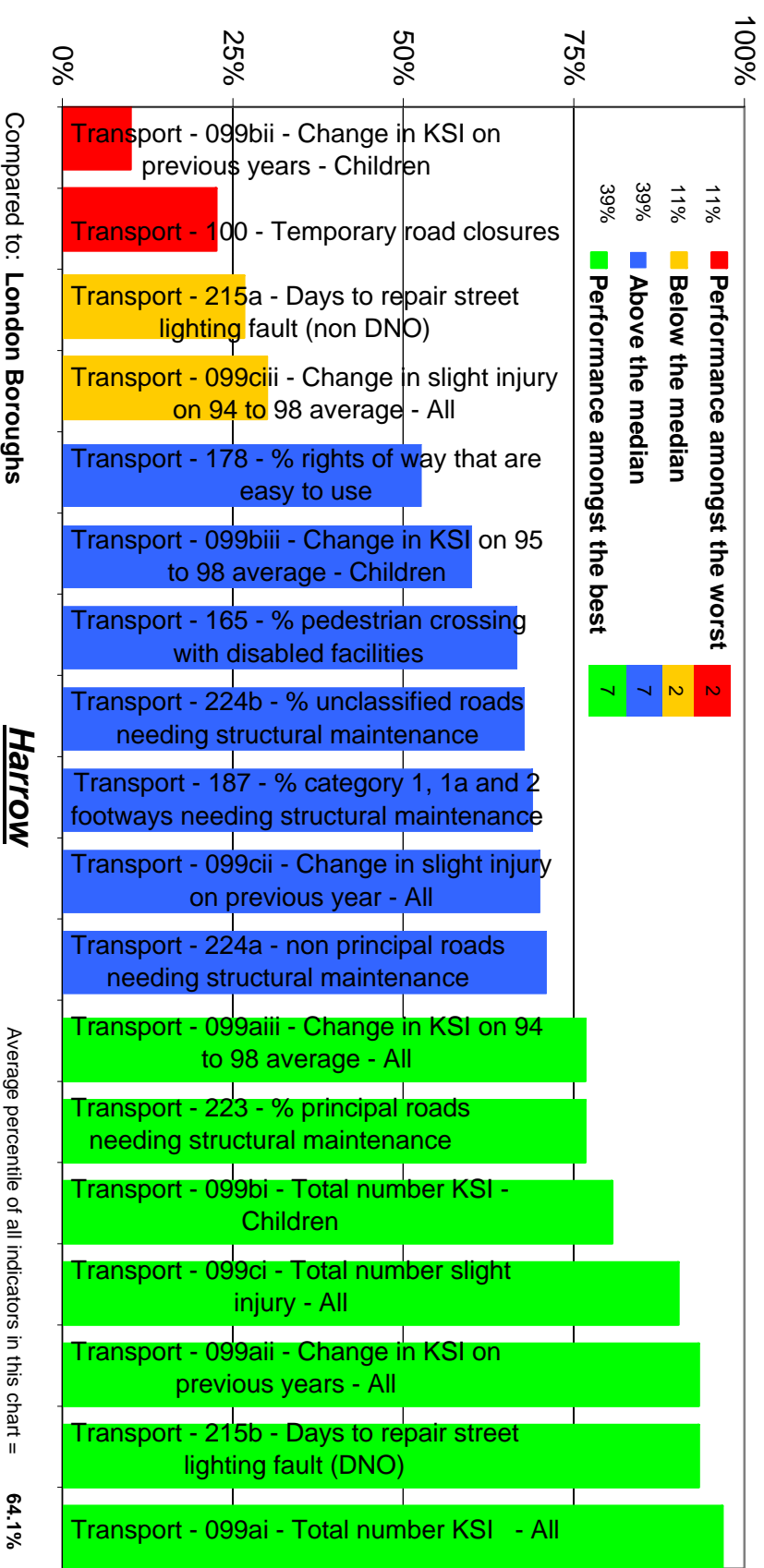
## Relative performance change between 2006/07 and 2007/08

Harrow



# Transport Performance 2007/08

## Quartile comparisons to other Councils 2007/08 Final Data



Compared to: London Boroughs

**Harrow**

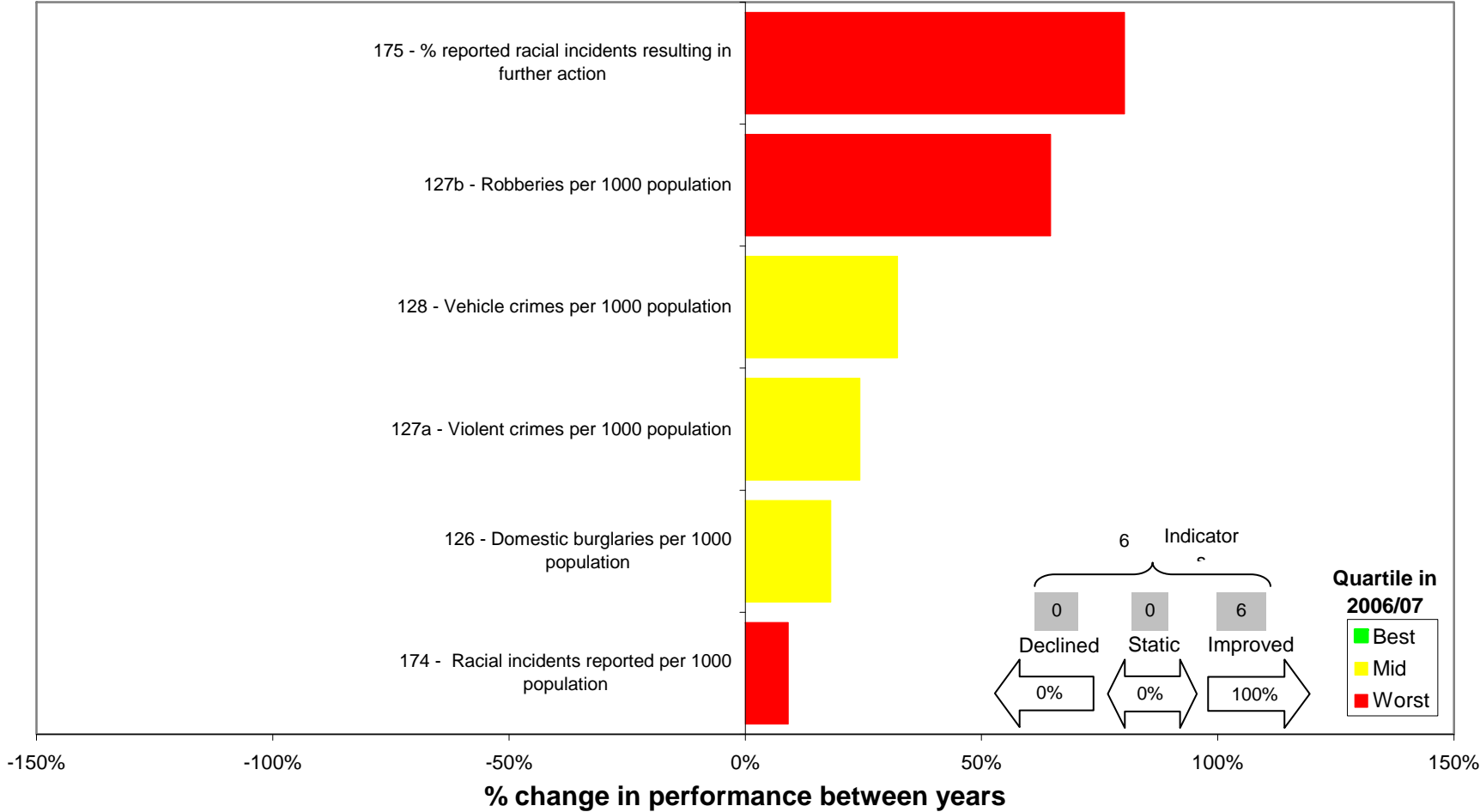
Average percentile of all indicators in this chart = 64.1%



# Community Safety Relative Performance

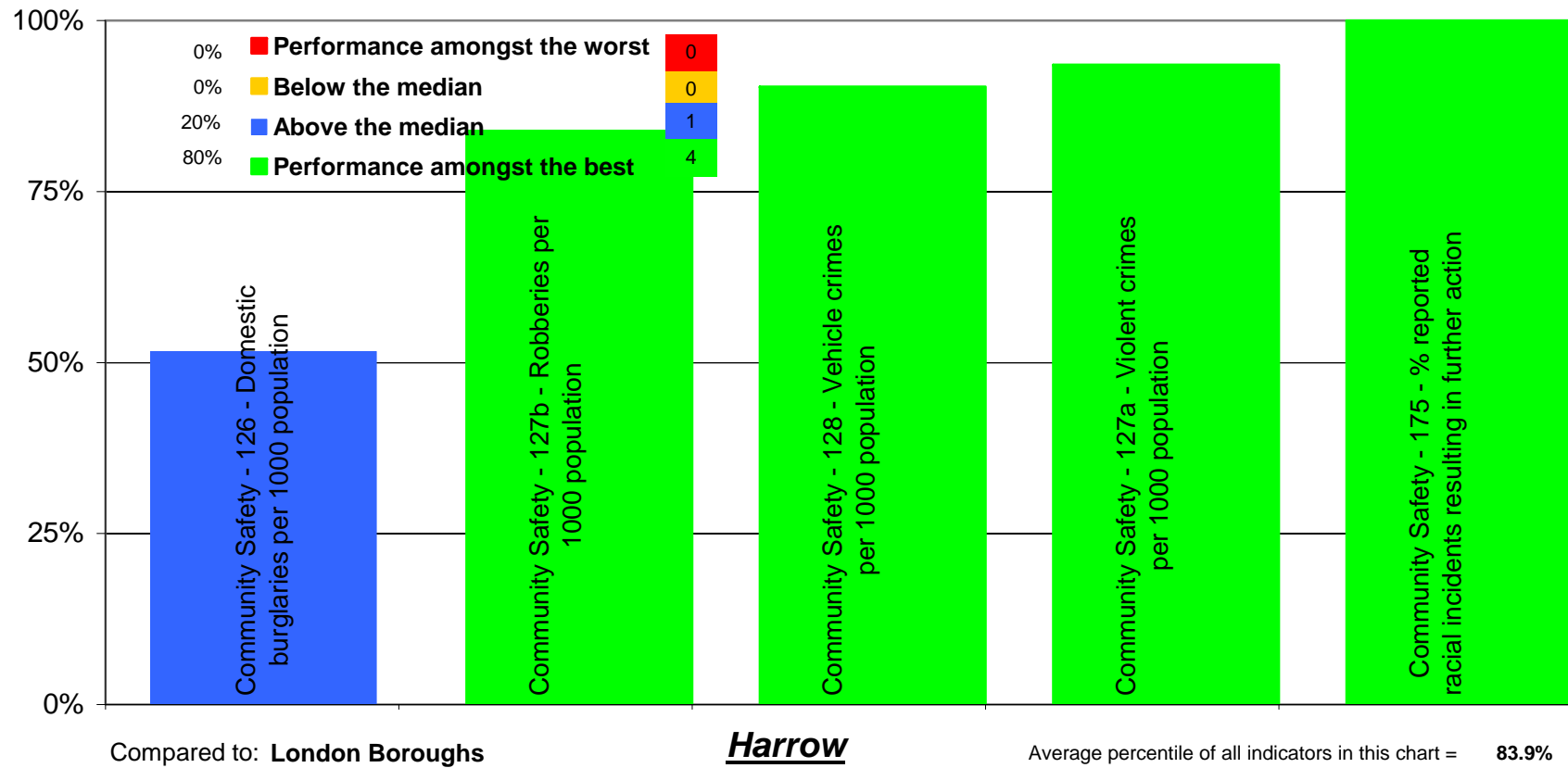
**Relative performance change between 2006/07 and 2007/08**

Harrow



# Community Safety Performance 2007/08

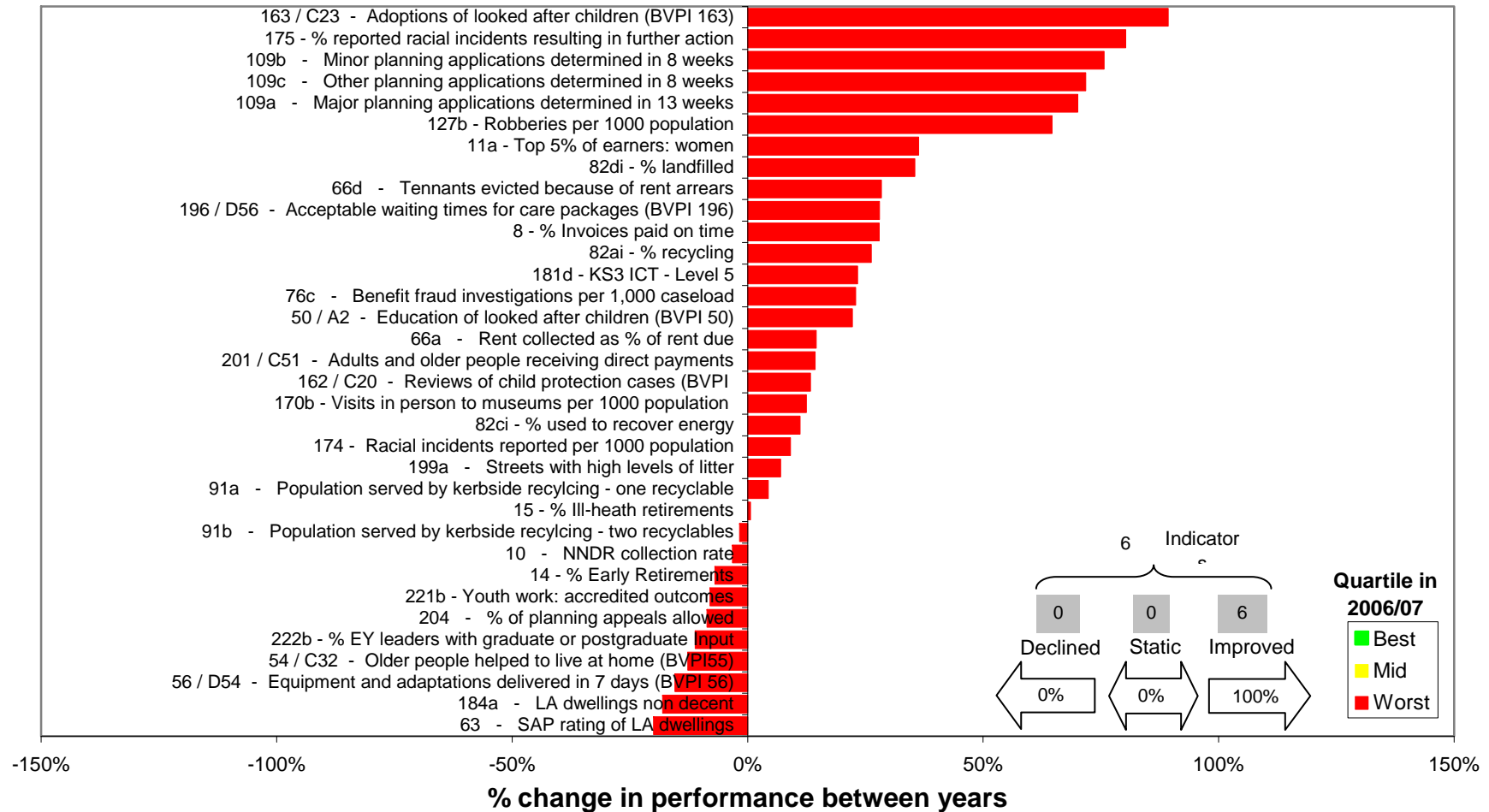
## Quartile comparisons to other Councils 2007/08 Final Data



# Relative Improvement of the Worst Performing Indicators

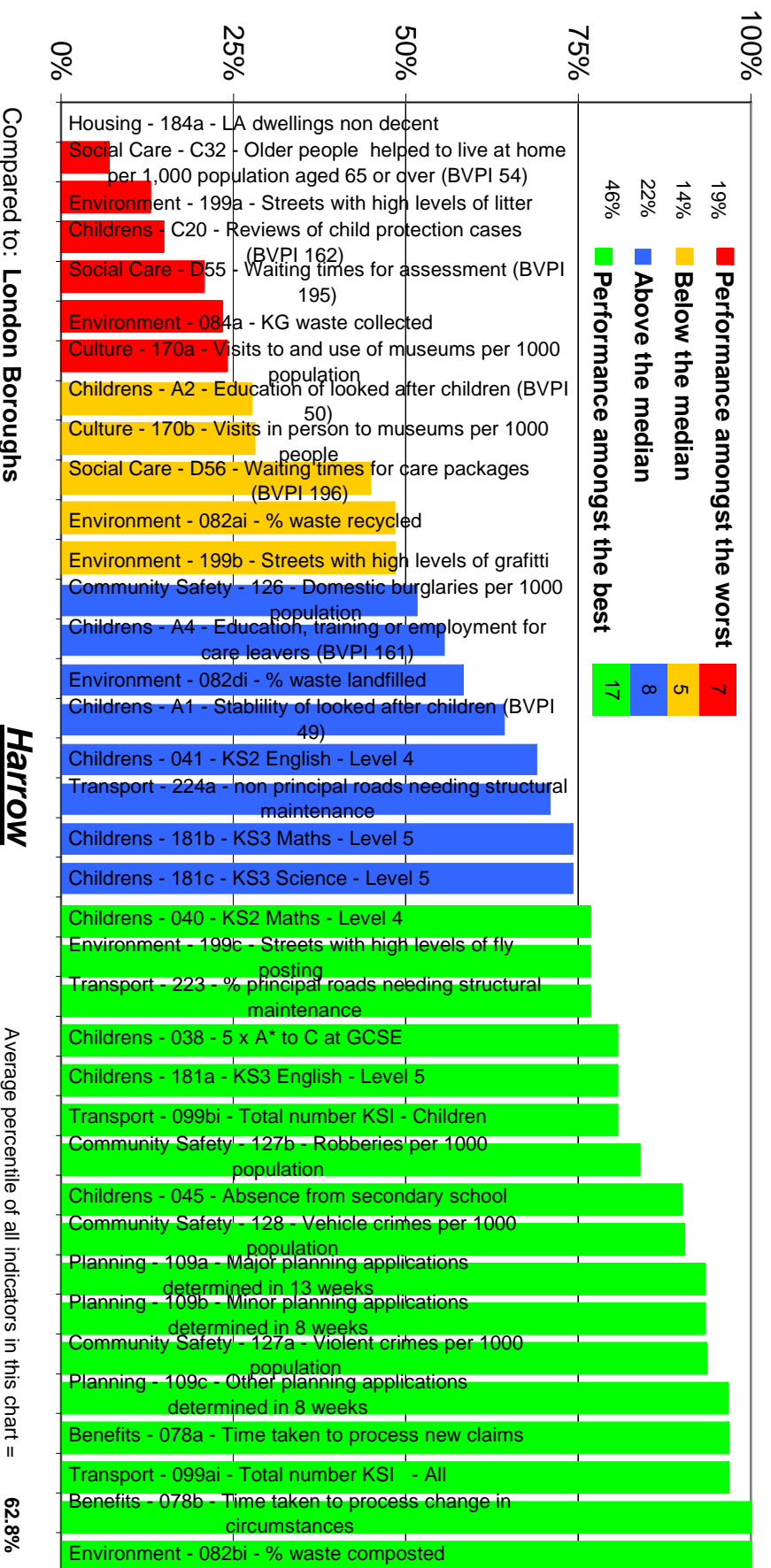
## Relative performance change between 2006/07 and 2007/08

Harrow



# Profile under NIS

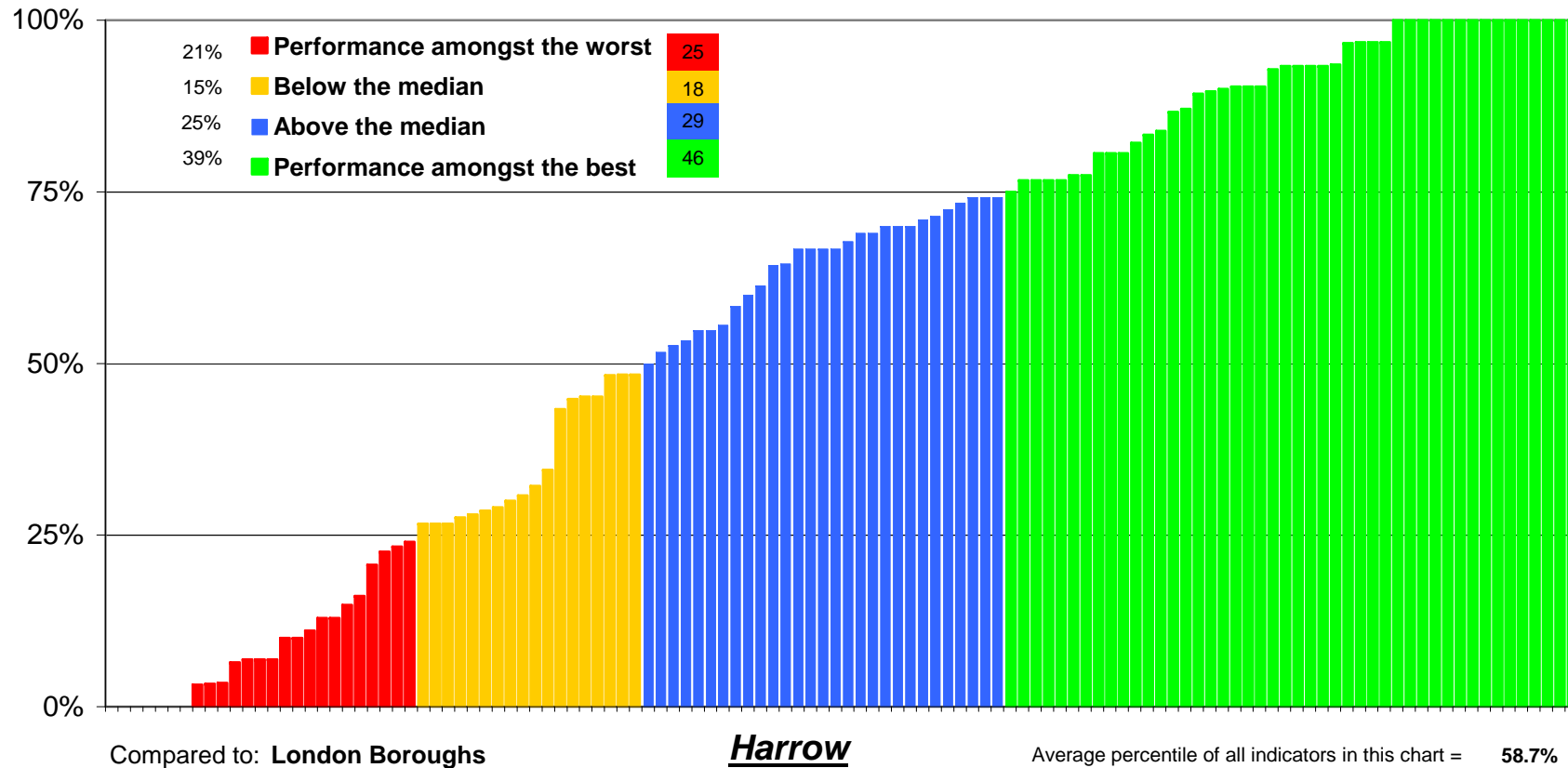
## Quartile comparisons to other Councils 2007/08 Final Data



# Harrow vs. all upper tier councils

Comparative Ranking		
	Average	Rank
Overall	57.2%	37
Corporate	54.1%	58
Children's	59.5%	49
Social Care	39.6%	108
Environment	55.8%	73
Transport	70.1%	6
Community Safety	56.0%	71
Planning	81.2%	15
Culture	28.2%	98
Housing - Landlord	51.8%	37
Housing - Mgmt	63.2%	47
Benefits	71.3%	8

**Quartile comparisons to other Councils  
2007/08 Final Data**



*This report is based on the first data release using information provided to us by members of the benchmarking club and it may be subject to further amendments.*

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